

CHAGRIN VALLEY GIG

FIBER OPTIC INTERNET



CVG Update: Building the Fiber Future

Dear Gates Mills Residents,

We're excited to share an update on bringing underground fiber internet to your village. Our team has been building the network backbone throughout the village center. We're on track to begin offering service to the first group of residents in early April.

Why Fiber Directly to Your Home Matters

Chagrin Valley Gig is installing true fiber-to-the-home (FTTH) technology — underground fiber-optic lines running from the hub directly to your home for maximum reliability and performance. Think of it like your own private highway to the internet, delivering consistent speeds regardless of the time of day or what your neighbors are doing.

Don't Overlook Upload Speed

Most people focus on download speeds, but upload matters just as much. When you're on Zoom or FaceTime, your device is constantly streaming video to the internet. Our fiber internet delivers symmetrical speeds—your upload is just as fast as your download—keeping video calls, telehealth appointments, and remote work running smoothly.

What Comes Next

As we approach our April launch, we'll reach out with service plan details and installation scheduling. Thank you for your patience as we bring this infrastructure to Gates Mills. Questions? Please reach out to our team.

Sincerely,

Chagrin Valley Gig

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